



RETURN FORM

ORDER #: _____

ORDER DATE: _____

NAME: _____

E-MAIL: _____

A return form is included in your parcel. If you no longer have this form, simply fill in all required information below.

Please fill out the requested information to help us process and refund your return correctly and quickly. Your order number, Product number (SKU) are mandatory fields. This is so we can find your order and process your refund. You can find this information in the shipment confirmation email sent to you.

No.	Product number (SKU)	Qty.	Reason for return
1			
2			
3			

Payment information:

Account holder name: _____

Bank: _____

IBAN:

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*The refund of the paid value is made by bank transfer within 14 working days from receipt and acceptance return, the bank commissions being borne by SC RAVICA TRADE & MANAGEMENT SRL.

** According to OUG 34/2014, you are responsible for any possible decrease in the value of the products, if any

verification of the conformity, properties and functionality of the products proves that this devaluation was caused by improper handling by you. Do not remove product labels unless you have decided to keep. In case of return, try to use its original packaging or another packaging that ensures its integrity during transport.

*** Put the return form together with the products you want to return in a suitable box / bag, e.g. the received from us.